

Smart Grid Services

Project Delivery Services

Landis+Gyr+
manage energy better

Protecting Your Investment, Minimizing Risk and Ensuring Success

Overview

Reducing Smart Grid project risk and cost, while meeting unique utility requirements, depends on the right people, processes and technology. Landis+Gyr offers an array of customizable Smart Grid Project Delivery Services to supplement utility staff and become your accountable partner in achieving on-time and on-budget business objectives.

With decades of helping utilities of any size plan, deploy, operate and maintain Landis+Gyr mission-critical solutions, our Project Delivery resources are accomplished experts with proven success. Like an insurance policy you can depend on, we help protect your investment and safeguard against risk. Our experts have the knowledge and experience to efficiently perform all aspects of your smart grid project – from smart metering, meter data management, load control, home area networking, distribution automation, data analytics and distributed grid management – ensuring your project runs smoothly from planning through validation. This allows you to focus on core utility operations while Landis+Gyr provides hassle-free support.

FEATURES & BENEFITS:

Why Landis+Gyr makes a difference.

Highly-Qualified Resources

- **PMP-Certified Project Managers:**
Following a standard discipline to deliver successful project execution on-time and on-budget
- **Agile and At-the-Ready:**
Quickly providing expert guidance and support from one of over a dozen North America team locations

Robust, Proven Processes

- **Best Practices Playbook:**
Identifying and mitigating any possible risks during Gridstream installation via our proprietary, proven and repeatable methodology
- **Standards-driven Enterprise:**
Adhering to ISO, OSHA and ITIL frameworks for excellence in quality, safety and IT operations

High-performing, Secure Solutions

- **World-Class and Secure NOC:**
Delivering lowest total cost of ownership via SSAE-16 compliant monitoring and hosting center

Project Delivery Services	
Project Management	<p>Goal: Deliver project success based on Smart Grid initiative goals.</p> <p>Landis+Gyr Delivers: PMP certified project manager who leads the program by following Landis+Gyr's proven Gridstream Playbook and PMI standard documentation for best practices in project management.</p>
System Design	<p>Goal: Develop a scalable, end-to-end solution for high performance and cost efficiency.</p> <p>Landis+Gyr Delivers: Engineering experts who collaborate with utility resources to design a cost-effective solution that is robust, scalable, highly-available, and meets the service levels you demand now and in the future.</p>
Deployment Management	<p>Goal: Oversee planning, installation and management of field equipment and installation vendors.</p> <p>Landis+Gyr Delivers: On-site deployment manager who leads and supports field resources and vendors on installation and use of field tools and equipment according to your standards and safety guidelines and Landis+Gyr's proven, repeatable best practices.</p>
Software Implementation	<p>Goal: Configure and administer a secure, high-performing Landis+Gyr software solution to meet enterprise business objectives.</p> <p>Landis+Gyr Delivers: Trusted partner who works with you to install and configure software solutions based upon the agreed implementation plans and perform post-installation validation.</p>
Network Optimization	<p>Goal: Provide network that performs optimally under unique utility conditions.</p> <p>Landis+Gyr Delivers: Proactive network monitoring, troubleshooting and recommendations for improvement and/or changes to the network infrastructure.</p>
System Integration	<p>Goal: Maximize data value with a seamless and secure real-time data flow and connection of the software platform with critical systems and applications.</p> <p>Landis+Gyr Delivers: Robust integration support (to the utility or utility partner) via design workshops, APIs and API specifications, best practices, real-world use case examples, and actionable information to improve business processes.</p>
Training	<p>Goal: Achieve independence within the utility for successful operation of the solution.</p> <p>Landis+Gyr Delivers: Flexible and customizable training courses at Landis+Gyr training centers, utility facilities or online. Access to our extensive library of technical documentation is also provided.</p>
Cloud Services	<p>Goal: Enable customers to leverage our scale and experience and reduce capital cost.</p> <p>Landis+Gyr Delivers: Application support and maintenance, monitoring, backups, DBA and system administration delivered from our secure, SSAE-16 compliant network operations center.</p>
Technical Support	<p>Goal: Safeguard your long-term success with your investment.</p> <p>Landis+Gyr Delivers: Post-implementation transition to our technical support personnel for 24x7 help to answer questions, troubleshoot, and resolve issues. Standard and Premium support options enable you to choose a tailored level of support to meet your staffing requirements.</p>

CHOOSING LANDIS+GYR ENSURES:

- 100% in-house resources
- PMP and ITIL certifications
- Partnership with an ISO-certified team
- Expert cloud services
- SSAE16 compliance
- Repeatable delivery processes
- Success backed by customer testimonials
- 100% referenceable accounts

Phone: **678.258.1500**

FAX: **678.258.1550**

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