

Zug, January 7, 2016

CORPORATE DIRECTIVE

No. 3/2016

Quality, Occupational Health & Safety and Environmental Policy

Landis+Gyr Ltd is committed to providing its customers with quality services and products. Our vision is to be the preferred advanced metering partner of utilities, energy traders and industrial/commercial customers. Our policy is to integrate quality, health, safety and environmental characteristics into the scope of our business, viewing them as opportunities for improvement.

Landis+Gyr will develop a culture of continuous improvement using principles from the relevant management systems for managing our operations, health, safety and the environment. We will assess product & service quality performance through the deployment of standardized metrics and drive improvements through adoption of the Zero Defects (ZD) principles within the Product lifecycle. We will create substantial added value for customers through continuous ecological improvement of our products and services.

As part of our Corporate Social Responsibility (CSR), we will avoid the use of harmful materials, make recycling an integral factor of the design process and consider our products with respect to their entire life cycle, including end-of-life disposal. We will endeavor to ensure that the materials that we use are procured from ethical sources and minimize environmentally harmful emissions.

The management team will regularly review progress with respect to objectives and targets for quality, health, safety and the environment. We will comply with the relevant local health & safety and environmental legislation, regulations, standards (ISO9001, ISO14001, OHSAS18001) and codes. We will anticipate future changes, assess risks and take measures to prevent or minimize risks. We will provide adequate financial and physical resources to achieve our objectives. Compliance with this policy will be demonstrated with regular internal audits and monitoring of our performance.

We aim to ensure that employees are capable of performing their roles and are adequately trained. We also aim to ensure the highest quality of our products and services through the continuous development of our people.

We will work in partnership with our suppliers in their undertaking to meet our quality standards and will favor suppliers who act accordingly with regards to our environmental principles, within a competitive framework.

The management team will review this policy and its implementation annually.

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