

corporate directive



No. 2/2008

Quality, Occupational Health & Safety and Environmental Policy

Landis+Gyr Ltd is committed to providing its customers with quality services and products. Our vision is to be the preferred advanced metering partner of utilities, energy traders and industrial/commercial customers. Our policy is to integrate quality, health, safety and environmental characteristics into the scope of our business, viewing them as opportunities for improvement.

Landis+Gyr will develop a culture of continuous improvement using Six Sigma principles in the management of our operations, health, safety and the environment. We will create substantial added value for customers through continuous ecological improvement of our products and services. We will avoid the use of harmful materials, make recycling an integral factor of the design process and consider our products with respect to their entire life cycle, including end-of-life disposal. We will endeavor to keep waste to a minimum and prevent or minimize environmentally harmful emissions.

The management team will regularly review progress with respect to objectives and targets for quality, health, safety and the environment. We will comply with relevant health safety and environmental legislation, regulations, standards (ISO9001, ISO14001, BS18001) and codes. We will anticipate future changes, assess risks and take measures to prevent or minimize risks. We will provide adequate financial and physical resources to achieve our objectives. Compliance with this policy will be demonstrated with regular audits and monitoring of our performance.

All managers will ensure adherence to these health and safety standards in their area of responsibility and communicate this obligation to staff and contractors, who in turn will have a duty to communicate health and safety risks back to their respective managers. We aim to ensure that employees are capable of performing their roles and are adequately trained. We also aim to ensure the high quality of our products and services through the continuous development of our people.

We will work in partnership with our suppliers in their undertaking to meet our quality standards and will favor suppliers who act accordingly with regards to our environmental principles, within a competitive framework.

The management team will review this policy and its implementation annually.

This policy statement is available to the public on request.

Zug, 7.1.2008

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